



FLEX FAMILY HEALTH (FFH) PRIMARY HEALTHCARE BENEFIT

WPG provides the opportunity to opt-in to memberships to Flex Family Health Direct Primary Care to all employees who are eligible for the WPG Health Insurance plan. FFH is a primary healthcare clinic offering unlimited primary healthcare visits with no additional co-payments, preventative and wellness visits, chronic disease management, acute care for minor injuries/illnesses, basic diagnostic testing (e.g., blood work, x-rays), telemedicine consultations, and coordination with specialists and hospitals if necessary.

These memberships are separate from the WPG Health Insurance plan and are not governed by the same plan document and insurance regulations as the WPG Health Insurance plan.

Coverage provisions and employee contributions will be determined by WPG Management annually.

Eligibility

All employees who meet the eligibility requirements of the WPG Health Insurance Plan, are eligible for FFH memberships. Dependents and Spouses of eligible employees are also eligible for FFH memberships. Definitions for “Dependent” and “Spouse” can be found in the WPG Health Insurance Plan Document.

Immediately upon termination of employment or last day of being physically at work, employees, and enrolled spouses/dependents, will lose their FFH memberships through WPG. Employees who change employment status, and no longer meet the eligibility requirements for FFH memberships, will forfeit their membership on the first day of the month immediately following the employment status change.

Enrollment

Employees must opt-in to FFH memberships annually. In most cases, enrollment will happen annually during the Open Enrollment period. However, employees who meet the definition of Eligible, can enroll at any point during the year without needing a Qualifying Event.

Employees who opt-in to the FFH/WPG program, will establish a membership with FFH individually through the FFH Patient Agreement. WPG does not, and will not, have access to any individual health records. Medical records are confidential and managed by FFH.

For questions regarding FFH memberships, employees should contact the WPG HR Department.